



Villa Lale Booking Form

## Villa Lale Booking Form

### Welcome to Villa Lale!

If you are old hands and know Orhaniye well or this is your first time in Turkey, welcome to Villa Lale, our luxury Turkish villa! We hope you have a wonderful time and enjoy it as much as we do. Please can you complete and sign this form to ensure a smooth completion of the booking formalities.

### Principal Guest

Principal Guest – this the guest who makes the booking of behalf of the other guests and receives all booking correspondence from us: Please tick age range.

Name: \_\_\_\_\_ Email: \_\_\_\_\_ Age: 21-30. 30-50. 50+

### Other Guest Details

Only the guests detailed in this booking form can stay at Villa Lale. Please tick age range or add age if under 18.

Name: \_\_\_\_\_ Email: \_\_\_\_\_ Age: <18.18-30. 30-50. 50+

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Name: \_\_\_\_\_ Email: \_\_\_\_\_ Age: <18.18-30. 30-50. 50+

### Principal Guest Contact Details

Address: \_\_\_\_\_

Town/City: \_\_\_\_\_

County: \_\_\_\_\_

Postcode: \_\_\_\_\_

Home telephone: \_\_\_\_\_

Mobile: \_\_\_\_\_

### Villa Lale Booking Dates

\_\_\_\_\_

**Dalaman Airport Flight Arrival details** (Flight number, date, arrival time)

\_\_\_\_\_

**Dalaman Airport Flight Departure details** (Flight number, date, departure time)

\_\_\_\_\_

### Total Villa Lale Accommodation Costs

\_\_\_\_\_



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**Deposit Payable**

This is 25% of the above \_\_\_\_\_. Balance is payable eight weeks before the start date.

**Booking Conditions**

Please note acceptance of this booking application is made subject to all guests agreeing to the Villa Lale booking terms and conditions shown below. Please read carefully, particularly with regard to the cancellation, travel insurance and safety clauses.

**Acceptance of Villa Lale Booking Conditions**

I have read the enclosed Villa Lale booking terms and conditions and agree on behalf of all the guests detailed above that acceptance of this booking application is subject to the terms contained therein:

Principal guest signature: \_\_\_\_\_ Date: \_\_\_\_\_

**What to do next**

For the fastest booking confirmation, please email a completed scanned application form to [john@VillaLale.com](mailto:john@VillaLale.com). Alternatively please fax a completed form to +44 (0) 8715 593887. Then please send a hard copy together with your deposit cheque for 25% of the total amount payable to J Cummins. Please send the completed booking form together with payment to Tarr House, Lumb Lane, Darley Dale, Matlock, Derbyshire, DE4 2HP, UK.

**What we will do**

When we receive a completed and signed booking form together with your deposit we will write back to you confirming the booking. At this point we will enter into a binding contract with you. Now you can put your feet up and look forward to a peaceful holiday in Villa Lale!



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## Villa Lale Booking Terms and Conditions

### General

We designed and built Villa Lale to be a luxury Turkish villa and we want all our guests to love it as we do. If you enjoy Villa Lale as much as we do you will come back next year, and tell your family and friends about it. We are committed to dealing with our guests fairly. Our guest's enjoyment of their holiday and satisfaction of Villa Lale is extremely important to us. These Terms and Conditions are in place to protect you as our guests and us as a family.

### Websites & Brochure

We have made all reasonable efforts to ensure that the description and information in the web sites and brochure are accurate, but minor changes may occur. We will endeavour to advise you of any such changes at the time of accepting your booking.

### Prices

The price charged to you is dependant on the actual week(s) booked, the range per seven night period is available at [www.VillaLale.com](http://www.VillaLale.com), from 4:00 pm to 10:30 am.

### Notes on prices

Prices are for Villa Lale per week in UK Pounds. Our fully inclusive rates include twice weekly villa cleaning, electric/gas bills, garden service, welcome pack and local representative, who can arrange transfers or car hire from Dalaman airport if required by separate contract.

### Arriving & Leaving Time

We try and be as flexible as possible regarding your arrival and leaving time. However, you should try and arrive after 4:00 pm and leave by 10:30 am, however we will confirm with you an arrangement to suit both parties.

### Booking

Your booking must be forwarded together with a deposit payment of 25% of the accommodation costs as shown above. Any travel arrangements including transfers from Dalaman airport, car hire or insurance arrangements will be the subject of a separate agreement with the third party supplier of these additional services. We are liable for Villa Lale and cleaning services supplied within it only. The guest signing the booking form does so on behalf of the other guests named in it and assumes primary responsibility for these conditions and payments in respect of the booking. Only the guests detailed in the booking form can stay at Villa Lale. The balance of the holiday must be forwarded not less than 8 weeks before commencement of the holiday, otherwise we reserve the right to cancel the booking and you could be liable to pay cancellation charges (see "Cancellations" and "Insurance"). For all bookings made within eight weeks of departure the holiday is confirmed as soon as the email confirmation is given, and if subsequently cancelled the "Cancellation" clause will apply. All money payable for the cost of the holiday must accompany the booking form. A binding contract comes into force when we confirm your booking. We reserve the right to reject any completed booking application.

### Insurance

Travel insurance is not included. Turkey is not part of the EU so not covered by European medical insurance. It is a condition of booking that you are required to take out a suitable insurance policy for your travel arrangements, as we are unable to accept responsibility for any costs incurred as a result of your not having adequate insurance. The insurance should provide full protection against illness, accidents, enforced cancellation and all activities that may be part of your holiday (sailing, horse riding, scuba diving etc). Such a policy should also provide 24-hour emergency telephone and repatriation service. All confirmed bookings are conditional that sufficient travel insurance is taken out to cover all guests for the period of the holiday. Please ensure you arrange travel insurance once you have completed your booking.

### Changes to Booking

Any changes to the booking must be notified to us as soon as possible. The price is set to cover the hire of Villa Lale over the period of time specified. A reduction, or increase, in the number of people using Villa Lale will not affect the charge made.

### Cancellations

All cancellations must be in writing from the principal guest who signed the booking form and will commence from the date we received the notice in writing. The following cancellation or partial cancellation charges will apply. These charges are expressed as a percentage of the total invoiced cost (including deposit price).

More than 60 days: Deposit only  
45 to 59 days 30% of total price  
30 to 44 days 60% of total price  
15 to 29 days 80% of total price  
14 days to date of commencement 100% of total price

Note that if cancellation falls within the terms of your holiday insurance policy these cancellation charges will normally be refunded by your insurance company, subject to any excess you may have in place.



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### **Adverse Situation**

If a confirmed booking cannot be provided due to war, threat of war, civil strife, riot, vandalism, terrorist activities, disaster, fire, flight cancellations, flood or inclement weather we cannot accept liability or responsibility - no compensation can be paid. You should ensure that your travel insurance policy covers such eventualities.

### **Responsibilities of you, the guest**

The number of guests using Villa Lale must not exceed six. If you have a number of small children that increase the number to above six please contact us so that we can help you. In the event of refusal of entry due to larger numbers of people than expected, no refund can be given. You are responsible for keeping and leaving Villa Lale including its facilities and equipment in good order and replacing / paying the owners representative locally for any damage, breakages, or loss. In the event of any abuse of Villa Lale we reserve the right to immediately terminate the letting at any time during your stay and no refund will be payable.

### **Pets**

No pets may be taken into the Villa.

### **Smoking**

We ask you not to smoke inside Villa Lale as we believe that it is unfair on the following guests. However, if you must, please feel free to smoke in the garden.

### **Complaints**

We are anxious that you have a fantastic holiday and will do all that is possible to rectify any problems you should encounter with Villa Lale. Please refer any queries to our local representative who will do his utmost to resolve any issues locally whilst you are still on holiday. In the highly unlikely event of a serious complaint that cannot be resolved locally, you should advise us in writing within 14 days of the last day of your booked date in Villa Lale.

### **Health Requirements**

You should check with your doctor regarding any inoculations or other health requirements which may be necessary well before your travel dates. At the time of writing there are no compulsory vaccinations required for Turkey which are applicable to British citizens. However, we cannot be responsible for those matters and you should make your own enquiries of your own doctor if you have any doubts.

### **Passport and Visa**

Guests will require a passport valid for the duration of the holiday. We understand that a British Visitors Passport is permitted, but you should make your own enquiries to confirm this. We recommend that your passport is valid for at least one month beyond the end of your holiday. A Turkish visa is required for all visitors to Turkey and is obtained at the initial arrival airport. The cost at the time of writing is £10.00 per person, including children, for a British citizen and is payable in Sterling, \$US or YTL. The exact fee should be tendered as no change is normally given. If you do not hold a British or EEC passport you should check your visa requirements with your own embassy/consulate. This information is given in good faith but without responsibility.

### **Property Ownership**

We as Operators of Villa Lale reserve the right of access to the Villa at any reasonable time during the holiday occupancy by either ourselves or our local representative. The Villa is subject to the conditions and regulations of local and international law. Neither we as the Operators or our local representative shall be responsible for the death of or personal injury to you or any other person or loss, damage or accident to personal property save insofar as this results from proven negligence.